

Optoma Warranty Information:

Skywalker will assist with an Optoma warranty claims within 14 days of purchase by our customer. Beyond 14 days Optoma requires the RMA process to be handled directly with them. See warranty and contact info below.

**Warranty Policy**

**Optoma Technology, Inc / Optoma Technology (Canada), Inc (Collectively as “Optoma”) warrants its product to be free from defective materials and workmanship and agrees to remedy any such defect(s) by replacing any part, at its discretion, of the product within the Warranty Period providing that the product is used in accordance with the conditions and recommendations set out in the User Manual. Warranty Periods for all products are available at Optoma’s website.**

**This warranty shall be deemed void if the serial number or other identification of the product has been defaced, damaged or removed.**

**Optoma guarantees the repaired product for a period of ninety (90) days.**

**Optoma also provides out of warranty service. Visit the website below for more information:**

**[www.optomausa.com/us/tech-support/rma.aspx](http://www.optomausa.com/us/tech-support/rma.aspx)**

Contact Information:

Optoma Technology, Inc.  
3178 Laurelview Ct.  
Fremont, CA 94538, USA

Support Phone Number: 888-289-6786

Email: [support@optoma.com](mailto:support@optoma.com)

Process for obtaining RMA

If End User needs to return a defective product to the Optoma Service Center, you must complete a RMA Request Form, which is available at <http://www.optomausa.com/us/tech-support/rma.aspx> and submit the completed RMA Request Form to Service Center. Follow the instructions provided by Optoma.

